

CUMBERLAND FAMILY PRACTICE

264 NEW SHACKLE ISLAND RD STE #107 HENDERSONVILLE, TN 37075

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NO-SHOW, CANCELLATION, AND LATE ARRIVALS POLICY

We appreciate you choosing **Cumberland Family Practice** as your primary care provider. While your health is our priority, we still must cover the topic of no-shows, cancellations, and late arrivals.

Per our doctors, if you do not call 24 hours before your appointment to cancel or reschedule *and/or* do not show up, you could be charged a no-show fee of up to \$50 that will be determined at the provider's discretion.

If you are more than **15 minutes late** for your appointment, we will check with the provider to see if they are still able to see you. If they are, you will be asked to wait until they are available. If they cannot, we will happily reschedule your appointment to another time.

All outstanding no-show fees and other balances are required to be paid before your next appointment and/or at the time of service.

If you would like a copy of this for your records, let us know and we will be happy to provide you with one.

Please sign below, acknowledging that you have read this document.

PATIENT OR LEGALLY AUTHORIZED INDIVIDUAL'S SIGNATURE

DATE